



Key Policies at a Glance

- Reservations required at least 48 hours in advance
- **Credit Card Hold ~We'll save your card to secure your reservation. Nothing is charged now. You can cancel for free up to 24 hours before your reservation. After that, a \$20 per guest fee applies to late cancellations and no-shows. Your card won't be charged otherwise.
- Guest count changes must be made at least 24 hours in advance
- Same-day guest reductions will still be charged
- One check per reservation (no split checks)
- All guests at the same table must participate in the same Tea Room experience
- Groups of 13 or more require a Private Event Room and custom menu
- Allergy & Dietary Notice
- Gluten-free bread and dessert options are available for an additional \$5 per person for tiered tray experiences. A full allergy notice is available on our Tea Experience Menu page.
- One check per reservation (no split checks)
- 20% gratuity is automatically added to all Tea Room checks
- 3% credit card service charge applies to all credit and debit card transactions
- Outside food and beverages are not permitted without prior management approval

Tea Room Reservation & Payment Policies

Thank you for choosing The Tea Room at Sweetie's! To help ensure an enjoyable experience for all of our guests, please review our reservation and payment policies before booking.

Reservation Information

Reservations are required at least 48 hours in advance.

Tea Room Dining Options:

Tea Room Lunch Available for up to 6 guests

Tiered Tray Tea Experiences Available for up to 12 guests

Please Note:

All guests within the same reservation must participate in the same Tea Room experience. Your party must choose either the Tea Room Lunch or a Tiered Tray Tea Experience. We are unable to combine both options at the same table.

Groups of 13 or More:

Groups of 13 or more guests require a Private Event Room rental and a custom menu. Please contact us for availability and pricing.

Reservation & Payment Policies

Reservations are prepared based on the final guest count confirmed 24 hours before your reservation. Guest count changes must be made at least 24 hours in advance. Same-day guest reductions will still be charged.

We are happy to package any extra food for guests who are unable to attend.

Payment Policies

One check is provided per reservation.

Separate or split checks are not available in The Tea Room.

The guest making the reservation, or another guest designated by the party, is responsible for the final payment.

Guests are welcome to make reimbursement arrangements among themselves.

Gratuities & Credit Card Policy

To ensure the exceptional, personalized service that defines The Tea Room at Sweetie's, a 20% gratuity is automatically added to all Tea Room checks.

A 3% credit card service charge applies to all credit and debit card transactions.

Cash payments are not subject to the credit card service charge.

Outside Food & Beverage Policy

Outside food and beverages are not permitted in The Tea Room unless pre-approved by management.

This policy helps us comply with health regulations while ensuring a consistent dining experience for all of our guests.